

TRAINING OVERVIEW



Professional Scrum Facilitation Skills

2 DAYS TRAINING

Certification

Professional Scrum Certification

Venue: Online or In Person

Course Overview

In this one-day* skills-building course, participants will learn how to become better facilitators to improve interactions with their Scrum Teams, stakeholders and customers. They will focus on how to adopt facilitation as a stance and enable the Scrum Values. Students will address a series of common Scrum-related scenarios by applying several facilitation techniques that they can add to their collection of agile practices. They will create and leave with their own facilitation “plan” to improve their next team discussion or Scrum event.

Course Learning Objectives

- Develop facilitation skills and a facilitator’s mindset
- Learn the facilitation principles that experienced facilitators fall back on when interactions are difficult
- Understand the roles that facilitation principles and the Scrum Values play in enhancing healthy collaboration in Scrum Teams
- Explore how facilitation can address challenging scenarios most Scrum Teams encounter
- Apply facilitation skills and techniques to improve the Scrum events and other interactions
- Understand how to encourage diverse perspectives, while bringing the team together to reach decisions
- Experience the elements of group dynamics and how they influence the decision-making process
- Leave class with a toolbox of facilitation techniques and understand how to apply them in different circumstances