



FINANCE SECTOR CASE STUDY

Lean Potfolio Management and
Agile Transformation

BENEFITS

- LPM training completed for Tech and transformation leaders and they aligned about LPM mindset
- Prioritization agreed at exec level using WSJF. Sponsor was Head of Finance



FAB, the UAE's largest bank and one of the world's largest and safest institutions, offers an extensive range of tailor-made solutions, and products and services, to provide a customised experience. Through its strategic offerings, it looks to meet the banking needs of customers across the world via its market-leading Corporate and Investment Banking and Personal Banking franchises.

CHALLENGES

Primary:

- Prioritizing Strategic initiatives at portfolio executive level

Secondary:

- Inability to match demand to capacity due to fluidity in assigned scope of work.
- Unable to cope up with hard dates for deliverables due to budget constraints.
- Repeated scope changes to project objectives due to lack of alignment on priority.

SOLUTIONS

- Resolved the GAP between executive strategy and execution of initiatives by implementing Lean Portfolio Management competency.
- OKR's were implemented at Portfolio level to bring in transparency and accountability across the organization.
- Portfolio Kanban system was implemented to bring in sustainable WIP across the teams and the visibility into work on hand at any given time at the portfolio level.
- Empowered Lean PMO (EPMO) to be accountable body of knowledge and execution for Portfolio initiatives, budget management and lean governance.
- WSJF (Weighted Shortest Job First) technique was implemented to help with prioritization of all work items and initiatives at Portfolio level.